

ASPSP performance data by endpoint

ASPSP name	Sainsbury's Bank
Interface name/ID	Sainsbury's Bank API Interface

Month ID	3
Month name	March

Availability	
Sainsbury's Bank API Interface	97.67%
Consumer Website - Online Banking	99.69%

AISP response	
Sainsbury's Bank API Interface (average)	953
Consumer Website - Online Banking	2,873

Error rate	
Sainsbury's Bank API Interface	0.30%

Dedicated interface: availability and performance report

ASPSP name	Sainsbury's Bank
Interface name/ID	Sainsbury's Bank API Interface
Report start date	01 Jan 2020

Date	Uptime (%)	All downtime (%)	AISP response (ms)	Error rate (%)
01 Jan 2020	100.00%	0.00%	0	0.00%
02 Jan 2020	100.00%	0.00%	0	0.00%
03 Jan 2020	100.00%	0.00%	0	0.00%
04 Jan 2020	100.00%	0.00%	0	0.00%
05 Jan 2020	100.00%	0.00%	0	0.00%
06 Jan 2020	100.00%	0.00%	0	0.00%
07 Jan 2020	100.00%	0.00%	1,042	14.29%
08 Jan 2020	100.00%	0.00%	0	0.00%
09 Jan 2020	100.00%	0.00%	0	0.00%
10 Jan 2020	100.00%	0.00%	0	0.00%
11 Jan 2020	100.00%	0.00%	0	0.00%
12 Jan 2020	79.17%	20.83%	0	0.00%
13 Jan 2020	100.00%	0.00%	1,106	0.00%
14 Jan 2020	100.00%	0.00%	0	0.00%
15 Jan 2020	100.00%	0.00%	0	0.00%
16 Jan 2020	100.00%	0.00%	0	0.00%
17 Jan 2020	100.00%	0.00%	0	0.00%
18 Jan 2020	100.00%	0.00%	0	0.00%
19 Jan 2020	100.00%	0.00%	0	0.00%
20 Jan 2020	100.00%	0.00%	0	0.00%
21 Jan 2020	100.00%	0.00%	1,890	0.00%
22 Jan 2020	100.00%	0.00%	0	0.00%
23 Jan 2020	100.00%	0.00%	0	0.00%
24 Jan 2020	100.00%	0.00%	0	0.00%
25 Jan 2020	100.00%	0.00%	0	0.00%
26 Jan 2020	100.00%	0.00%	0	0.00%
27 Jan 2020	100.00%	0.00%	0	0.00%
28 Jan 2020	100.00%	0.00%	1,194	0.00%
29 Jan 2020	100.00%	0.00%	0	0.00%
30 Jan 2020	100.00%	0.00%	0	0.00%
31 Jan 2020	100.00%	0.00%	0	0.00%
01 Feb 2020	100.00%	0.00%	0	0.00%
02 Feb 2020	100.00%	0.00%	0	0.00%
03 Feb 2020	100.00%	0.00%	0	0.00%
04 Feb 2020	100.00%	0.00%	0	0.00%
05 Feb 2020	100.00%	0.00%	0	0.00%
06 Feb 2020	100.00%	0.00%	0	0.00%
07 Feb 2020	100.00%	0.00%	0	0.00%
08 Feb 2020	100.00%	0.00%	0	0.00%
09 Feb 2020	79.17%	20.83%	0	0.00%
10 Feb 2020	100.00%	0.00%	1,189	45.95%
11 Feb 2020	100.00%	0.00%	995	52.94%
12 Feb 2020	100.00%	0.00%	745	33.33%
13 Feb 2020	100.00%	0.00%	1,166	34.88%
14 Feb 2020	100.00%	0.00%	912	3.70%
15 Feb 2020	100.00%	0.00%	0	0.00%

Sainsbury's Bank plc, Registered Office, 33 Holborn, London EC1N 2HT (registered in England and Wales, no. 3279730) is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Register no. 184514). Sainsbury's Supermarkets Ltd is an appointed representative of Sainsbury's Bank plc. Sainsbury's Bank plc is covered by the Financial Services Compensation Scheme (FSCS).

Dedicated interface: availability and performance report . Continued

ASPSP name	Sainsbury's Bank
Interface name/ID	Sainsbury's Bank API Interface
Report start date	01 Jan 2020

Date	Uptime (%)	All downtime (%)	AISP response (ms)	Error rate (%)
16 Feb 2020	100.00%	0.00%	0	0.00%
17 Feb 2020	100.00%	0.00%	878	0.00%
18 Feb 2020	100.00%	0.00%	909	0.00%
19 Feb 2020	100.00%	0.00%	0	0.00%
20 Feb 2020	100.00%	0.00%	870	0.00%
21 Feb 2020	100.00%	0.00%	849	0.00%
22 Feb 2020	100.00%	0.00%	0	0.00%
23 Feb 2020	75.00%	25.00%	0	0.00%
24 Feb 2020	100.00%	0.00%	0	0.00%
25 Feb 2020	100.00%	0.00%	880	0.00%
26 Feb 2020	100.00%	0.00%	991	0.00%
27 Feb 2020	100.00%	0.00%	1,059	0.00%
28 Feb 2020	100.00%	0.00%	0	0.00%
29 Feb 2020	100.00%	0.00%	1,342	0.00%
01 Mar 2020	100.00%	0.00%	0	0.00%
02 Mar 2020	100.00%	0.00%	845	0.00%
03 Mar 2020	100.00%	0.00%	932	0.00%
04 Mar 2020	100.00%	0.00%	909	0.00%
05 Mar 2020	100.00%	0.00%	0	0.00%
06 Mar 2020	100.00%	0.00%	0	0.00%
07 Mar 2020	91.67%	8.33%	0	0.00%
08 Mar 2020	66.67%	33.33%	0	0.00%
09 Mar 2020	100.00%	0.00%	0	0.00%
10 Mar 2020	100.00%	0.00%	932	0.00%
11 Mar 2020	55.90%	44.10%	1,053	0.00%
12 Mar 2020	40.00%	60.00%	1,204	0.45%
13 Mar 2020	100.00%	0.00%	914	1.64%
14 Mar 2020	100.00%	0.00%	1,223	3.57%
15 Mar 2020	100.00%	0.00%	912	0.09%
16 Mar 2020	100.00%	0.00%	907	0.00%
17 Mar 2020	100.00%	0.00%	850	0.00%
18 Mar 2020	100.00%	0.00%	854	0.00%
19 Mar 2020	100.00%	0.00%	853	0.04%
20 Mar 2020	100.00%	0.00%	832	0.17%
21 Mar 2020	100.00%	0.00%	815	0.00%
22 Mar 2020	99.94%	0.06%	912	1.86%
23 Mar 2020	100.00%	0.00%	793	0.25%
24 Mar 2020	100.00%	0.00%	812	0.35%
25 Mar 2020	100.00%	0.00%	789	0.16%
26 Mar 2020	100.00%	0.00%	786	0.38%
27 Mar 2020	100.00%	0.00%	789	0.11%
28 Mar 2020	100.00%	0.00%	770	0.05%
29 Mar 2020	100.00%	0.00%	768	0.00%
30 Mar 2020	100.00%	0.00%	783	0.00%
31 Mar 2020	100.00%	0.00%	769	0.02%

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PSU interface: availability and performance report

ASPSP name	Sainsbury's Bank
Interface name/ID	Consumer Website - Online Banking
Report start date	01 Jan 2020

Date	Uptime (%)	Downtime (%)	AISP response (ms)
01 Jan 2020	100.00%	0.00%	1,653
02 Jan 2020	100.00%	0.00%	2,062
03 Jan 2020	100.00%	0.00%	2,497
04 Jan 2020	100.00%	0.00%	12,632
05 Jan 2020	100.00%	0.00%	2,235
06 Jan 2020	100.00%	0.00%	4,000
07 Jan 2020	100.00%	0.00%	13,478
08 Jan 2020	100.00%	0.00%	4,525
09 Jan 2020	100.00%	0.00%	2,019
10 Jan 2020	100.00%	0.00%	2,199
11 Jan 2020	100.00%	0.00%	1,972
12 Jan 2020	100.00%	0.00%	2,081
13 Jan 2020	100.00%	0.00%	2,857
14 Jan 2020	100.00%	0.00%	2,654
15 Jan 2020	100.00%	0.00%	2,899
16 Jan 2020	100.00%	0.00%	2,967
17 Jan 2020	100.00%	0.00%	2,040
18 Jan 2020	100.00%	0.00%	1,814
19 Jan 2020	100.00%	0.00%	1,895
20 Jan 2020	100.00%	0.00%	4,015
21 Jan 2020	100.00%	0.00%	2,386
22 Jan 2020	100.00%	0.00%	2,229
23 Jan 2020	99.24%	0.76%	2,228
24 Jan 2020	100.00%	0.00%	5,635
25 Jan 2020	100.00%	0.00%	1,900
26 Jan 2020	100.00%	0.00%	2,051
27 Jan 2020	100.00%	0.00%	6,617
28 Jan 2020	100.00%	0.00%	2,727
29 Jan 2020	100.00%	0.00%	3,314
30 Jan 2020	100.00%	0.00%	2,117
31 Jan 2020	100.00%	0.00%	1,928
01 Feb 2020	100.00%	0.00%	1,522
02 Feb 2020	100.00%	0.00%	1,665
03 Feb 2020	100.00%	0.00%	2,187
04 Feb 2020	100.00%	0.00%	2,222
05 Feb 2020	100.00%	0.00%	2,429
06 Feb 2020	100.00%	0.00%	1,672
07 Feb 2020	100.00%	0.00%	1,867
08 Feb 2020	100.00%	0.00%	2,505
09 Feb 2020	100.00%	0.00%	1,665
10 Feb 2020	100.00%	0.00%	1,876
11 Feb 2020	100.00%	0.00%	1,700
12 Feb 2020	100.00%	0.00%	1,607
13 Feb 2020	100.00%	0.00%	1,714

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PSU interface: availability and performance report . Continued

ASPSP name	Sainsbury's Bank
Interface name/ID	Consumer Website - Online Banking
Report start date	01 Jan 2020

Date	Uptime (%)	Downtime (%)	AISP response (ms)
14 Feb 2020	100.00%	0.00%	1,461
15 Feb 2020	100.00%	0.00%	1,567
16 Feb 2020	100.00%	0.00%	1,491
17 Feb 2020	100.00%	0.00%	1,774
18 Feb 2020	100.00%	0.00%	1,767
19 Feb 2020	100.00%	0.00%	1,651
20 Feb 2020	100.00%	0.00%	1,705
21 Feb 2020	100.00%	0.00%	1,861
22 Feb 2020	100.00%	0.00%	1,520
23 Feb 2020	100.00%	0.00%	1,682
24 Feb 2020	100.00%	0.00%	2,384
25 Feb 2020	100.00%	0.00%	2,305
26 Feb 2020	100.00%	0.00%	3,318
27 Feb 2020	100.00%	0.00%	2,049
28 Feb 2020	89.58%	10.42%	3,000
29 Feb 2020	100.00%	0.00%	2,102
01 Mar 2020	100.00%	0.00%	1,781
02 Mar 2020	83.33%	16.67%	5,133
03 Mar 2020	100.00%	0.00%	2,321
04 Mar 2020	100.00%	0.00%	1,978
05 Mar 2020	100.00%	0.00%	2,268
06 Mar 2020	100.00%	0.00%	1,961
07 Mar 2020	100.00%	0.00%	1,775
08 Mar 2020	100.00%	0.00%	1,643
09 Mar 2020	100.00%	0.00%	1,751
10 Mar 2020	100.00%	0.00%	1,793
11 Mar 2020	100.00%	0.00%	2,161
12 Mar 2020	100.00%	0.00%	2,023
13 Mar 2020	100.00%	0.00%	2,533
14 Mar 2020	100.00%	0.00%	1,708
15 Mar 2020	100.00%	0.00%	1,585
16 Mar 2020	100.00%	0.00%	1,644
17 Mar 2020	100.00%	0.00%	2,016
18 Mar 2020	100.00%	0.00%	1,715
19 Mar 2020	100.00%	0.00%	1,852
20 Mar 2020	100.00%	0.00%	11,914
21 Mar 2020	100.00%	0.00%	5,101
22 Mar 2020	100.00%	0.00%	3,274
23 Mar 2020	100.00%	0.00%	6,008
24 Mar 2020	100.00%	0.00%	1,773
25 Mar 2020	100.00%	0.00%	1,887
26 Mar 2020	100.00%	0.00%	1,731
27 Mar 2020	100.00%	0.00%	2,285
28 Mar 2020	100.00%	0.00%	13,352
29 Mar 2020	100.00%	0.00%	3,009
30 Mar 2020	100.00%	0.00%	6,586
31 Mar 2020	100.00%	0.00%	2,951

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